



Primary Care Post Graduate Residency for Physician Assistants

PREPARING EFFECTIVE LEADERS &
MEMBERS OF THE “**PACT**”

ACOS/E

N. WILSON HOLLAND MD, FACP, AGSF

PROGRAM COORDINATOR

SHELIA H. PALMER, PA-C, MBA, MHA

MISSION



Our mission is to prepare Physician Assistant Post Graduates to be effective leaders and members of the PACT to support the VA commitment to “Honor America’s veterans by providing exceptional health care that improves their health and well being.”

Program Highlights



Primary Care Residency

Our training focus is to prepare leaders & primary care team members in Patient Aligned Care Teams (PACTs).

PACT Focus:

- Partnerships with Veterans
- Access to care using diverse methods
- Coordinated care among team members
- Team-based care with Veterans as the center of their PACT

Atlanta VAMC Training

Curriculum-12 Month



Clinical Rotations

Core Clinical Rotations

- Primary Care in PACT
- Physical and Rehabilitative Medicine
- Geriatrics
- Cardiology
- Behavioral health

Select Rotations in

- Hospital Medicine
- Emergency Medicine
- Pulmonary Medicine
- Endocrinology
- And more. . .

Didactic

Leadership Development

- Leadership & Team Building
- Change Management

Quality Improvement

- IHI Open School Curriculum
- Quality Medicine

e-Health

- Health Information Technology
- Tele-health
- Health Care Analytics
- Population Health Management

Curriculum



Phased Approach: clinical & didactic training in PACT

Orientation & Intro:
Leadership, Quality, &
Clinical Rotations
3 months

Primary
Care/PACT @
Outpatient Clinics
and Main Campus
3 to 4 months

Intense Primary
Care/PACT
Training
5 to 6 months



Patient Centered Care... Second to None... One Veteran at a Time

Curriculum



Phased
Approach:
clinical &
didactic
training

- **Phase I: Introduction (didactic and clinical)**
 - Orientation- Self-Assessment and Instructor Led Sessions
 - Introduction- Leadership, HIT, and Quality Improvement
 - Chronic Disease Management
 - Population Health
 - Clinical Rotations in Primary Care, EM, and Hospital Medicine



Atlanta VA Medical Center

Patient Centered Care... Second to None... One Veteran at a Time

Curriculum



Phased Approach- clinical & didactic training

- Phase II: PACT Training (didactic and clinical)
 - Patient & Family Centered Care
 - Care Management – Introduction to Continuity & Coordination of Care
 - Team and Practice-Based Learning
 - Clinical Rotations in PACT & Specialty Care



Atlanta VA Medical Center

Patient Centered Care...Second to None...One Veteran at a Time

Curriculum



Phased
Approach-
clinical &
didactic
training

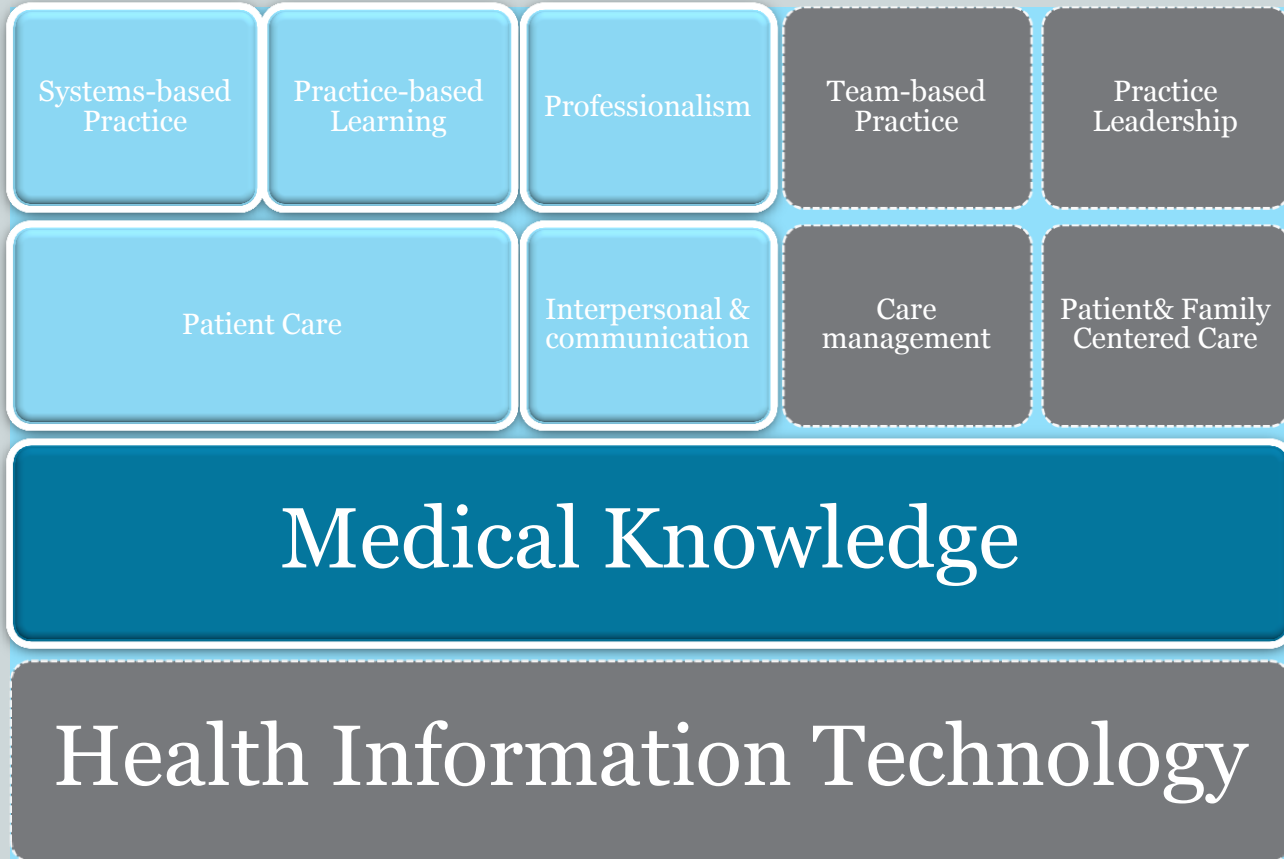
- Phase III: Intense Primary Care/PACT Training
 - Project Management- practice and team level
 - Care Management continued
 - Patient & Family Centered Care
 - Clinical Rotations in PACT & Specialty Care



Atlanta VA Medical Center

Patient Centered Care... Second to None... One Veteran at a Time

PA Competencies in PACT/PCMH



Advanced Provider Training & Value to VA

Competency in Primary Care/PACT

VA PA PACT- Office of Academic Affiliation

- Certificate of Program Completion with VA

Health Information Technology

- Tele-health skills
- Clinical decision support
- Health care analytics

Quality Improvement

- Complete IHI Open School
- Prepare for CPHQ exam

Leaders in Primary Care/PACT

- Practice Leadership
- Change Management
- Team Development
- Quality & Performance Improvement
- Population Health Management

Contact Information



Contact: Shelia Palmer, PA-C, MBA, MHA

PA Post Graduate Residency

Program Director

shelia.palmer@va.gov

Phone: 404-321-6111 x1167/7703