



EMORY

HEALTHCARE



Emory Healthcare provides qualified Medical Interpretation and Translation Services.

Services provided:

- Cyracom over the telephone interpretation
- Video Remote interpretation using iPads or laptops
- On-site, in person medical interpreters.
- Translation of documents

Locations and their interpretation services offices

- University Clifton/Tower Hospital- EMITS- 404-727-3648 interpreter@emoryhealthcare.org
- Emory Midtown-EMITS -404-727-3648 interpreter@emoryhealthcare.org or find us on the Intranet:
- EHC Intranet Website link: <http://www.ouehc.org/departments/emits/index.html>
- Emory Saint Joseph- Patient Relations- extension 3-5121
- Emory Johns Creek- Patient Experience- Information is on the intranet:
- <http://www.ouehc.org/departments/johns-creek/ejc-departments/patient-relations/interpreter-services.html>
- Emory Clinic-Krystal Tucker 404-251-0606 or Jennifer Henry 404-778-7916 Information is on the intranet:
- <http://www.ouehc.org/departments/tec-administration/interpretation-services/index.html>
- For Emory Decatur, Hillandale and LTAC- Call the operator 404-501-1000 or Nursing services at 404-501-5360

For Bilingual Providers

EHC has a policy in place to assess and qualify providers that would like to speak to their patients in their native language or that would like to become a dual role medical interpreter. Using unqualified bilingual family members, companions or unqualified bilingual staff or providers is prohibited by law. ACA section 1557.

Information on how to get qualified for Emory Healthcare can be found on EHC intranet. Please follow this link:

http://www.ouehc.org/departments/emits/interior_page.html

