

## Zoom Users:

Due to a heightened need for online security, Zoom has announced a 90-Day Security plan that includes a new change that will go into place on July 19, 2020. This change will increase the security to both old and new meetings.

**Starting on July 19**, Zoom will now **require a passcode and/or waiting room to be enabled for ALL meetings**. This change does not affect webinars.

### How will I be affected?

Here is a summary of how the changes will affect our users:

- Emory's global account settings will have the waiting room enabled by default for all meetings
- If you already have a passcode or the waiting room enabled on your existing meetings, nothing will change for these meetings
- If an existing meeting **does not** have a passcode or the waiting room enabled, these meetings will now have the waiting room feature enabled. (This is in lieu of a passcode for that meeting which would have required all old meeting information to be resent to attendees.)

There will be some options within users' accounts to **customize the waiting room** to allow certain users to bypass the waiting room.

- For all existing meetings, the Host of the meeting **MUST** log in to Zoom and allow the attendees into the meeting before they can attend, unless the attendee falls into a custom category for bypassing the waiting room.
- If as a Host you do not log in to Zoom for your meetings, you might want to consider changing your meetings to use a passcode instead.

For new meetings, the waiting room feature will be enabled as the default, but users will have the **option to change the waiting room to a passcode** before saving the meeting.

- If a passcode is chosen versus the waiting room being enabled, the passcode will be embedded in the URL meeting invite.
- The passcode will always be numeric because of cell phone users.
- If a participant joins a meeting via the desktop app or mobile app and enters the meeting ID, they will need to also enter the passcode.

We appreciate your patience and understanding as these security changes are put in place. If you have any questions, please don't hesitate to contact us at [videoservices@emory.edu](mailto:videoservices@emory.edu).

Thanks,

Video Services Team

Waiting Room Info: <https://support.zoom.us/hc/en-us/articles/115000332726>

Changes Info: [https://support.zoom.us/hc/en-us/articles/115000332726#h\\_ef88b56b-4e8b-4976-8369-a4e5bfd4cca5](https://support.zoom.us/hc/en-us/articles/115000332726#h_ef88b56b-4e8b-4976-8369-a4e5bfd4cca5)