

Key Information

Course title: Emory Quality Academy – Practical Methods in Healthcare Improvement

Dates: August 20, 2020 – March 18, 2021



Register by emailing the course director

Nathan (“Nate”) Spell, MD
Professor and Vice Chair for Quality,
Department of Medicine
Associate Dean for Education and Professional
Development,
Emory University School of Medicine

Email: nspell@emory.edu (I respond usually within 1-2 days)

Phone (cell): 404-964-6638 (I do not answer unfamiliar numbers, so leave voicemail if I do not answer. Or, text me if the matter is time sensitive.)

Course Overview

This course is an offering of the Emory Quality Academy, formed at Emory Healthcare in 2008 to train healthcare professionals in quality improvement (QI) and patient safety skills to provide better, safer and more efficient care. Practical Methods in Healthcare Improvement is the most in-depth of three courses offered in the Quality Academy. Key features of the course:

- *Lean is the principle QI method taught, equivalent to EMPOWER Bronze level training*
- *Project-based, giving you the opportunity to learn through application to a real-world problem of your choosing.*
- *Interprofessional – any member of the Emory community may participate*
- *To support career development as a leader in quality improvement*
 - *Healthcare economics*
 - *Teamwork principles*
 - *Effective leadership and change management*
 - *Communication*
 - *Patient safety and workplace culture*
 - *Managing data*
- *Taught online with both self-directed learning and scheduled class times on Zoom*

Course Credit

This course provides CME and CNE credits but is not part of an Emory degree program and will not be formally graded. A certificate will be awarded to those who participate meaningfully and present a poster on the project work done in the course.

- *The Emory University School of Medicine designates this course for a maximum of (TBD) AMA PRA Category 1 Credit(s)[™]. Physicians should claim only the credit commensurate with the extent of their participation in the activity. The Emory University School of Medicine is accredited by the ACCME to provide continuing medical education for physicians.*
- *Emory University School of Medicine is an ABMS Portfolio Sponsor and can award Part 4 Maintenance of Certification credit for performance improvement to eligible physicians. Speak with Nate Spell if you wish to pursue MOC credit for your project.*
- *Emory Nursing Professional Development Center (ENPDC) is accredited as a provider of continuing nursing education by the American Nurses Credentialing Center's Commission on Accreditation. Attendees to this CNE activity will be awarded contact hours by ENPDC.*
- *No conflict of interest has been found with the speaker(s) for this activity nor with the members of the planning committee.*

Schedule of synchronous class meetings

In-person Zoom class meetings will occur from 1-4 p.m. on each of the following Thursdays. The final 2 sessions will be project presentations. **Attendance is expected at all sessions.** Discuss possible absences with Dr. Spell.

Aug. 20, 2020

Sep. 3, 2020

Sep. 17, 2020

Oct. 1, 2020

Oct. 22, 2020

Nov. 5, 2020

Nov. 19, 2020

Dec. 17, 2020

Jan. 7, 2021

Jan. 28, 2021

Feb. 11, 2021

Mar. 4, 2021

Mar. 18, 2021